

Frequently Asked Questions

Q. Why is Commerce Bank of Folsom changing its name to Sierra Vista Bank?

A. Commerce Bank of Folsom is expanding its footprint throughout the Highway 50 Corridor and the name Sierra Vista Bank is more reflective of the areas we will serve.

Q. Was the Bank purchased?

A. No, the Bank was not purchased and is under the same local ownership.

Q. Will Sierra Vista Bank still focus on community banking?

A. Yes, the mission and focus of the Bank will remain the same.

Q. Will my account number change when Commerce Bank of Folsom's name changes to Sierra Vista Bank?

A. No, all account numbers will remain the same under the new name, Sierra Vista Bank.

Q. Will I need to replace my existing checks?

A. No, current checks will continue to work. New check orders will come with the new name on them automatically.

Q. Will my Online Banking or bill pay change?

A. No, these functions will remain the same.

Q. Will my current ATM/Debit card still work?

A. Yes, since account numbers will remain the same, your ATM will continue to work under the new name. Over time, all customers will be sent new ATM/Debit cards to reflect the name change to Sierra Vista Bank.

Q. Will I need to notify anyone regarding my direct deposits, such as social security, payroll or bill payments?

A. No, the Bank's routing/ABA number will not change so you will not need to notify anyone of the change.

Q. Will current account offerings change when the name changes?

A. No, just like account numbers all account types will remain the same. There will be no changes to current customer accounts.

Q. Will there be additional or different fees associated with my current account?

A. No, the fee structure will not change when the name is changed to Sierra Vista Bank.

Q. Will Bank personnel change under the new name?

A. No, the same friendly staff will continue to serve your needs at Sierra Vista Bank.

Q. Who should I call if I have any questions?

A. We welcome you to direct any and all questions or concerns to us at (916) 850-1500.